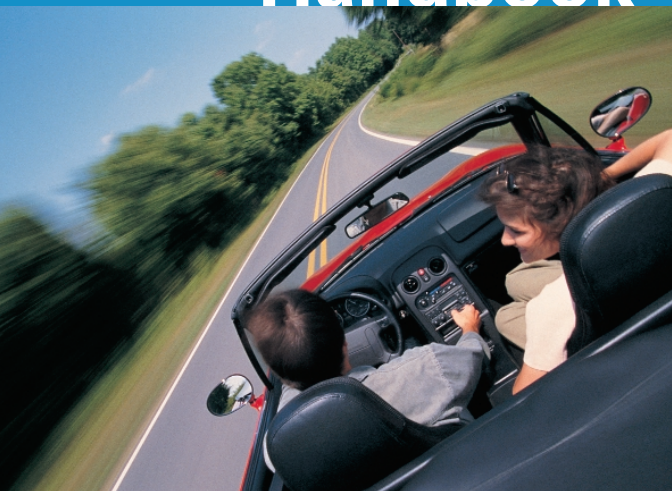


Membership Services Handbook



GE Motor Club



Welcome!

Dear Member:

Welcome to the GE Motor Club.

This Membership Services Handbook is your guide to all of the services and benefits available to you as a member of GE Motor Club. After you have had the opportunity to review the following pages, I encourage you to keep your Handbook readily available as you travel.

Customer Service Number – 1-800-616-9286

Available Monday through Friday between 8:00 a.m. and 8:00 p.m. Central Time and Saturday between 8:00 a.m. and 4:30 p.m. your local time.

Emergency Roadside Assistance – 1-800-616-9286

Available 24 hours a day, 365 days a year.

Hearing impaired members using teletype equipment, please call 1-800-235-8737 (TTY/TDD)

Thank you again for choosing GE Motor Club as your traveling companion. Please call upon us whenever we may be of service to you.

Sincerely,



Jim Wohlever
President

In California, services provided by GE Motor Club of California, Inc. In all other states, services provided by GE Motor Club, Inc.

This is not an automobile liability insurance contract or a physical damage insurance contract and does not comply with any financial responsibility law.

MEMBERSHIP SERVICES HANDBOOK

Your complete guide to all of the
benefits and services of GE Motor Club.

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MEMBERSHIP PRIVILEGES

As a Member of GE Motor Club, you are entitled to all services and benefits described in this handbook immediately upon receipt of your membership card and/or membership materials.

ADDITIONAL MEMBERSHIP AT NO EXTRA CHARGE.

Your spouse or one other family member or person living at the same address with a valid driver's license is entitled to use all the services and benefits described here at no extra charge.

YOUR ELIGIBLE CHILDREN CAN BECOME ASSOCIATE MEMBERS, TOO.

You'll rest easier knowing your children carry GE Motor Club Card with them. All of your dependent children ages 16 through 23 residing in your home or away at school with a valid driver's license are eligible for an additional charge. They will enjoy the same privileges and security you do.

To enroll your children as Associate Members of GE Motor Club, simply call the toll-free Customer Service Number at **1-800-616-9286** for information.

PLEASE NOTE:

Be sure to read the membership guidelines on page 25 in reference to your GE Motor Club benefits.

HOW TO USE YOUR MEMBERSHIP ID CARD

Your personalized membership ID cards for both you and your secondary member should have arrived in the mail with your membership kit. Please sign them immediately and be sure to carry your card in your wallet for easy reference. If you never received or have lost your card(s), please call Customer Service at **1-800-616-9286** for a replacement.

The most important element of your ID card is your Membership number. You'll need this number when using many of your membership services and benefits.

Your ID card also carries the toll-free Customer Service and Emergency Dispatch Service numbers. Call anytime, day or night, if you need road service or information concerning any of your Motor Club benefits.

Another important feature of your ID card is the Arrest Bond Certificate. Even law-abiding citizens sometimes need to post a bond in connection with traffic violations. But rest assured, your ID card provides protection, as detailed on the back of the card.

We advise you to carry your ID card with you at all times.

EMERGENCY ROADSIDE ASSISTANCE

GE Motor Club Membership provides the ultimate in motor club services.

Whenever you, a secondary member or an associate member has a problem with any disabled car, motorcycle, or small truck or RV under one (1) ton capacity, help can be obtained through your Membership.

You can call our toll-free number 24 hours a day (**1-800-616-9286**) and request “dispatch” service and we'll arrange to send help to your disabled vehicle from a participating facility. The Motor Club will make payment to the service facility directly for covered dispatch expenses.

This emergency road and tow benefit applies to any non-commercial vehicle you are driving at the time of disablement: your own, leased, rented or borrowed.

COVERED BENEFITS:

- **Car Won't Start...**If your car will not start, service is available to provide a battery jump and minor roadside adjustments to start the car, even in your own driveway.
- **Flat Tire...**A flat tire will be changed with your spare tire. If, for any reason, the spare is not usable, the lug nuts cannot be removed or the vehicle has two flat tires with one usable spare, towing will be provided in accordance with the Motor Club's towing provisions.
- **Out of Fuel...**An emergency fuel supply will be delivered to a member in immediate need. **Standard Members** must pay for fuel at the current pump price. **Premier Members** will receive two gallons of fuel free of charge.
- **Towing Service...**If the car can't be started, towing from the point of disablement will be provided by

the dispatch network to the destination of the member's choice. **Standard Members** - Towing will be limited to 5 miles from the point of disablement. Any expenses incurred beyond the 5-mile limit will be the responsibility of the member, payable directly to the service facility, and are not reimbursable.

Premier Members - If service is provided through the dispatch network, towing will be limited to 100 miles from the point of disablement. Any expenses incurred beyond the 100-mile limit will be the responsibility of the member, payable directly to the service facility, and are not reimbursable.

In either case, service is limited to one tow or service call per disablement.

- **Car Stuck...** If a member's vehicle is stuck in a ditch, mud or snow, but is accessible from a normally traveled roadway, service will be given to either tow or winch the vehicle.

Standard Members – Dispatch coverage for winching is limited to a 30 minute service call; any expense incurred beyond a 30 minute dispatch call will be the responsibility of the member, payable directly to the service facility and is not reimbursable.

Premier Members – Dispatch coverage for winching is limited to reimbursement of \$130, regardless of time spent. Any expense incurred beyond \$130 is the responsibility of the member, payable directly to the service facility and is not reimbursable.

Emergency Roadside Assistance is intended to assist members whose vehicles are disabled by providing a toll-free Emergency Dispatch Service number to get help dispatched to them.

This service may not be used as a substitute for regular maintenance necessary to keep a vehicle in good condition. Excessive claims may result in non-renewal or cancellation of your membership. (See page 25 for details.)

DISPATCH SERVICE:

The Motor Club provides Emergency Roadside Assistance nationwide through independent contractors for the convenience of its members.

If you need emergency roadside assistance anywhere in the continental U.S., Alaska, Hawaii, Puerto Rico and Canada, simply call **1-800-616-9286**. This number can be reached 24 hours a day, 7 days a week. We will arrange to dispatch a service truck for you while you are on the phone.

When you call for dispatch service, be prepared to give the customer service representative the following information:

- Name and membership number.
- Vehicle make, model, color and license number.
- Exact location of the vehicle if known (street address, mile markers, etc...)
- Nature of the trouble (flat tire, won't start, etc.).
- Phone number you are calling from.

We will contact the nearest participating towing facility and then tell you the estimated time of arrival. In some areas there may not be an available contractor. In this case, once the Motor Club has issued you an authorization number, you will have to contact a facility and we will reimburse you. **Standard Members** will be reimbursed up to \$80. **Premier Members** will be reimbursed up to \$130.

The authorization number is required to be eligible for reimbursement.

Service provider's policy requires that you or another authorized person be with the vehicle in order to receive service.

Please cancel your request for service immediately if it is no longer needed by calling us back at 1-800-616-9286.

When the service truck arrives present your membership card. The service provider may ask for your driver's license for additional identification. After service is complete, verify the information on the call slip provided by the service provider and sign it. The Motor Club will pay the service facility directly for any covered dispatch charges. You will be responsible for paying the service facility for any charges not covered.

We have made every effort to ensure that the Motor Club's emergency roadside assistance can function under all conditions. However, during extreme weather conditions, there may be some delay before help can reach you. When such situations exist, we ask you to please be patient. Of course, in some areas there may not be an available contractor. In this case, once the Motor Club has issued you an authorization number, you will have to contact a facility and we will reimburse you. **Standard Members** will be reimbursed up to \$80. **Premier Members** will be reimbursed up to \$130. (See page 24).

The Motor Club will not accept responsibility for repairs or the availability, delivery or installation of parts. All parts used and services provided to you by the contractor must be authorized and paid for by you.

Important: Since all Authorized Service Providers are independent contractors and not agents or employees of the Motor Club, the Motor Club can assume no liability for any damage to your vehicle resulting from the rendering of service or for personal items left in the vehicle. Any claims for personal injury or damage to the property of a member must be filed against the servicing facility.

ROADSIDE ASSISTANCE SERVICE LIMITATIONS:

Types of vehicles covered:

The Motor Club offers full road and towing services for all self-propelled, four-wheel vehicles, designed, licensed and used for private, on-road transportation, trucks, motorcycles and RVs with a carrying capacity of up to one ton (2,000 pounds). Recreational vehicles and trucks with more than 4 wheels and/or a carrying capacity of more than one ton (2,000 pounds) can be provided starting and gasoline/diesel fuel delivery service only.

What Roadside Assistance Coverage Does Not Include

The purpose of the Roadside Assistance benefit is to provide service in common emergency situations. Coverage does not include:

- Service if member is not with the disabled vehicle. However, do not remain with the vehicle if it is unsafe to do so.
- Towing or service while at an auto repair shop or service station, to another location.
- Towing or service on roads not regularly maintained (including private property).
- Repeated service calls for a car in need of routine maintenance.
- More than one (1) tow per disablement.
- Service when a vehicle is snowbound. We do not hoist, winch or shovel vehicles from unplowed areas, snow banks, snowbound driveways or curbside parking.
- Service will not be rendered in areas not regularly traveled, such as vacant lots, beaches, open fields or

other places which would be hazardous for service vehicles to reach.

- Installation or removal of snow tires and chains nor dismounting, repairing or rotating tires.
- Vehicle storage charges, cost of parts and installation, products, materials, impounding and additional labor relating to towing.
- Service for: Taxicabs, tractors, boats, trailers, recreational vehicles and trucks, dune buggies, or vehicles used for competition, stolen vehicles, unlicensed vehicles, illegally parked cars or impounded vehicles.
- Service to vehicles with expired safety inspection sticker, license plate sticker, and/or emission sticker(s) where required by law.
- Service to vehicle which is not in a safe condition to be towed.
- Transportation for the member to the vehicle for service or from the vehicle to another destination after service has been rendered.
- Charging a weak or dead battery.
- Delivery or repair of tires.
- Towing of vehicle off a boat dock or marina.
- Service of any kind on vehicles used for commercial purposes or using dealer tags.
- Towing at the direction of a law enforcement officer related to traffic obstruction, impoundment, abandonment, illegal parking or other violations of law.
- Reimbursement for towing charges covered by automobile insurance.
- Towing of vehicles for disposal (i.e., to junkyard).

Excessive use of club services is cause for non-renewal or cancellation of membership. (See page 25 for details.)

LOCKOUT SERVICE REIMBURSEMENT

YOUR BENEFIT:

If you or a secondary member lock your keys in the car or lose your keys, we'll make arrangements for locksmith service. If service in your area is unavailable we will issue you an authorization number so that you can call the nearest locksmith and be reimbursed for the cost. **Standard Members** will be reimbursed up to \$100. **Premier Members** will be reimbursed up to \$150.

HOW TO OBTAIN YOUR BENEFIT REIMBURSEMENT:

- Call us to obtain an authorization number.
- Call the locksmith of your choice.
- Obtain an itemized receipt for the service performed. Please write the authorization number and membership number on the original paid receipt (not a photocopy) and send it within **60 days*** to:

GE Motor Club
Attn: Claims Department
P.O. Box 5039
Carol Stream, IL 60197-5039

PLEASE NOTE:

The cost of making replacement keys or of lock repair is not covered.

* Claims postmarked more than **60 days** after the service date will not be honored.

* No time limit for Utah and Wisconsin residents

AMBULANCE SERVICE REIMBURSEMENT

YOUR BENEFIT:

Reimbursement in the event you require an ambulance as the result of a motor vehicle accident, providing you are driving the motor vehicle during the accident.† **Standard Members** will be reimbursed up to \$75. **Premier Members** will be reimbursed up to \$100.

HOW TO OBTAIN YOUR BENEFIT REIMBURSEMENT:

- Obtain an itemized receipt from the ambulance service.
- Please send the original paid receipt (not a photocopy) and a copy of the accident report filed with the police or your insurance company, within **60 days*** of the accident to:

GE Motor Club
Attn: Claims Department
P.O. Box 5039
Carol Stream, IL 60197-5039

PLEASE NOTE:

Coverage does not include reimbursement of ambulance service other than for accidents involving motor vehicles.

† Reimbursement not available to Texas residents enrolled after 12/31/97.

* Claims postmarked more than **60 days** after the date of the accident will not be honored.

* No time limit for Utah and Wisconsin residents.

EMERGENCY TRAVEL EXPENSE

YOUR BENEFIT:

Reimbursement for unexpected travel expenses: **Standard Members** will be reimbursed up to \$500 per occurrence to a maximum of \$1000 per year for unexpected travel expenses listed below incurred within 72 hours of a motor vehicle accident in which any car you are driving (your own, rented or borrowed) is completely disabled 100 miles or more from your home.

Premier Members will be reimbursed up to \$750 per occurrence to a maximum of \$1,500 a year for unexpected travel expenses listed below incurred within 72 hours of a motor vehicle accident in which any car is disabled 100 miles or more from your home or mechanical failure that occurs 100 miles or more from your home.

In either case, covered expenses include:

- Travel expenses for commercial transportation (including airline, bus or train fare) from the accident location to your home and then back to pick up the repaired vehicle.

- Hotel or motel expenses while waiting for your car to be repaired.
- Rental car while your car is being repaired.

HOW TO OBTAIN YOUR BENEFIT REIMBURSEMENT:

- Obtain itemized receipts for the expenses incurred.
- Please send the original paid receipts (not photocopies) and a copy of the accident report filed with the police or your insurance company, within 60 days* of the accident to:

GE Motor Club
Attn: Claims Department
P.O. Box 5039
Carol Stream, IL 60197-5039

* Claims postmarked more than **60 days** after the date of the accident will not be honored.

* No time limit for Utah and Wisconsin residents.

PLEASE NOTE:

Reimbursement is limited to 2 claims or \$1,000 per membership per year (\$500 per claim) for **Standard Members**, 2 claims or \$1,500 per membership per year (\$750 per claim) for **Premier Members**. Coverage is limited to member, secondary member and associates only and does not include reimbursement of the following:

- Travel expense for collisions less than 100 miles from home.
- Mechanical failure or breakdown not caused by collision (Standard Member exclusion only).
- Parts or labor to repair disabled car.
- Car rentals from private or non-licensed agencies.
- Expenses that commence more than 72 hours after the accident.
- Any expenses other than those listed above, including but not limited to medical expenses, gasoline, tips, phone or fax charges, pay per view movies, parking fees, meals, alcoholic beverages, dry cleaning, and any hotel amenities.

PATHFINDER® TRIP ROUTING SERVICE

YOUR BENEFIT:

Your auto vacations will be more carefree and economical when you use Pathfinder Trip Routing Service. Simply tell us where you want to go and we'll tell you the best way to get there.

There is no additional cost for this valuable service. We encourage you to call us or request trip routing online at www.gemotorclub.com any time you're planning an auto vacation in the U.S. or Canada. Remember, every Trip Routing Kit is fully customized to your special travel plans. But that doesn't mean you'll wait long to receive your kit – we'll have your kit on its way to you usually within 48 hours of your request.

YOUR TRIP ROUTING KIT INCLUDES:

- Easy-to-follow customized trip route with detailed directions; mileage from start to destination and estimated driving times for each leg of your trip.
- United States road map.
- Driving times custom-estimated to your personal travel plan, information about toll-roads and detours.
- Trip expense record.

HOW TO USE YOUR PATHFINDER TRIP ROUTING SERVICE:

- Simply call the Customer Service Number toll-free at **1-800-616-9286**, Monday through Friday between 7:00 a.m. and 8:00 p.m. Central Time and Saturday between 8:00 a.m. and 5:00 p.m. Central Time. Tell the representative your desired destination and any cities or states you want to visit along the way.

LOST KEY RETURN SERVICE

To take advantage of this service, you must first complete and return the Key Tag Request Form enclosed with your membership kit.

Your sleek, colorful key tags will be imprinted with your unique member I.D. number, so if your keys are ever found they can be dropped in any mailbox and returned to us. We will then forward them directly to you.

If you or any of your family members would like additional key tags, just call our toll-free customer service number at **1-800-616-9286** or e-mail us at customercare@gemotorclub.com.

TRAVEL SERVICES

TRAVEL WORLDWIDE – ENJOY PERSONAL ADVICE FROM EXPERTS

You're invited to call Travel Services provided by Livetravel, Inc., the Official Full-Service Travel Agency for GE Motor Club, for your personal travel planning and reservations. You can trust that your travel and vacation plans will be managed carefully. Livetravel is an award winning, fully appointed travel agency and a member of the International Airlines Travel Agent Network (IATAN) and the American Society of Travel Agents (ASTA). Livetravel complies with strict industry guidelines and professional standards.

Leave all of the work and the research of planning your next vacation to us. Livetravel has partnered with most major airlines and travel providers to offer a comprehensive discount program and exclusive "members only" promotions designed to save you time and provide significant cost savings. Your travel benefits include the following:

- Great service - available 24 hours a day, 7 days a week.
- No Service Fees! There are no service fees for air, car, hotel, tour, cruise, and rail reservations made for you and family members living in your household.
- Our lowest available airfares at the time of ticketing on airlines booked through our state-of-the-art reservation system.
- Savings of 5% to 40% at major chain hotels and motels worldwide.
- Incredible car rental discounts with major companies like Alamo, Avis, Hertz and National Car Rental.
- Deep discounts on some of the largest and most popular cruise lines in the industry.
- Amazing savings on tour packages to some of the most popular vacation destinations worldwide.
- Expert advice on points of interest and local event information for your destination.
- Dedicated travel customer service staff

MAKING RESERVATIONS:

To make your reservations simply call Travel Services toll-free at **1-800-616-9286** and provide your travel counselor with a major credit card account number. Travel Services is available 24 hours a day, 7 days a week.

EMERGENCY TRAVEL RESERVATION ASSISTANCE

If a flight that you booked through Travel Services is canceled at the last minute or if you experience a similar reservation related emergency please call our regular number. Specially trained associates will assist you.

PLEASE NOTE:

- Always read through your travel documents to make sure that everything is correct. Your customized itinerary will also include any important rules or restrictions.
- For the lowest pricing and discounts available, please call 21 days or more in advance.
- Most airline ticket(s) can be issued electronically and boarding passes can be picked up at the airport, unless otherwise requested. If you would like a paper ticket mailed to your home an express mail fee may apply.
- Certain rules and restrictions apply to all travel reservations.
- Rules and restrictions for change or cancellation to your reservation(s) may apply. Travel counselors will advise you of rules, restrictions, and penalty information at the time of purchase. If you need to change or cancel your reservation(s), simply contact Travel Services. We will be able to confirm any penalties or restrictions and assist you with the rescheduling of your reservations.
- Travel Services reserves the right to change or alter the travel discount program without prior written notice.
- CST 2011492-40 Registration as a seller of Travel does not constitute approval by the state of California.

To contact Travel Services in writing please use the following address:

Livetravel, Inc.
1039 Ellis Street
Steven's Point, WI 54481

SAVE 5% TO 40% AT THOUSANDS OF HOTELS AND MOTELS WORLDWIDE

GE Motor Club members can save 5% to 40% on room rates at thousands of locations worldwide when reservations are placed through Travel Services.

HOW TO MAKE RESERVATIONS:

- Call **1-800-616-9286**
- Have your major credit card number available if you wish to guarantee the reservation.
- Travel Services can also change or cancel your reservations. Guaranteed reservations must be cancelled in advance to avoid being charged for the room. Check with your travel counselor for advice about individual hotel cancellation policies.

RENTAL CAR AND TRUCK DISCOUNTS

When you need to rent a car or truck for personal or business use, choose any of the fine companies listed here and you'll save money. Your Membership Card provides toll-free reservation numbers along with a Member ID number. Be sure to carry it with you for fast and easy use.

HOW TO USE YOUR CAR AND TRUCK RENTAL DISCOUNTS:

- Call the toll-free number of the rental company for current discount and special rate information.
- Then simply present your Membership ID card and car rental ID number at the time of rental.

You will enjoy discounts with these fine companies:

ALAMO

Toll-Free Reservations: 1-800-354-2322

Member ID Number: ID 420435

AVIS

Toll-Free Reservations: 1-800-331-1212

Member ID Number: A/A 645121

HERTZ

Toll-Free Reservations: 1-800-654-3131

Member ID Number: CDP-ID 097658

NATIONAL CAR RENTAL

Toll-free Reservations: 1-800-CAR-RENT

Member ID Number: 5700416

PENSKE TRUCK RENTAL

Toll-Free Reservations: 1-800-222-0277

Member ID Number: ID 639

PLEASE NOTE:

- Discounts apply only to standard published rates with return to rental origin and do not include gasoline, local taxes, insurance or drop-off charges, tour packages or other special pre-discounted rates.
- Discounts and rates may change without notice and other limitations may apply.

LEGAL DEFENSE REIMBURSEMENT

YOUR BENEFIT:

Reimbursement up to \$1,000 for attorney fees for the attorney of your choice to defend you in court against conviction for violation of a motor vehicle law are listed below. This applies even if the auto involved isn't your own, provided you had permission to drive it at the time of the violation. You will receive one reimbursement payment for all charges arising out of the same occurrence, based on the following schedule. In the case of an occurrence with multiple violations, you will get one payment based on whichever violation pays the highest amount. See the schedule below for more details.

Violation	Defense	Appeal	Total
Reckless driving (including similar offenses such as negligent collision, speeding or driving under the influence of alcohol, drugs or other controlled substances).	\$170	\$150	\$320
Manslaughter	\$600	\$400	\$1,000
Other motor vehicle law violations (including all other moving violations). Does not include legal defense for parking violations.	\$75	\$75	\$150

HOW TO OBTAIN YOUR BENEFIT REIMBURSEMENT:

- Please file your claim within **60 days*** after your trial. If you appeal the decision, please submit the claim within **60 days*** after your appeal.
- Send a copy of the arrest citation, your trial docket number, and a paid receipt for the attorney's fee on the attorney letterhead.

No benefits are payable under the Policy until you have first paid legal defense expenses incurred and unless you have furnished the Motor Club with a receipted copy of the bill. The bill must contain the following particulars:

- Dates and location of commission of alleged violation;
- Dates and location of the court action;
- A description of the charges which were the subject of the legal defense.

The bill (including the above items) should be sent to:

GE Motor Club
Attn: Claims Department
P.O. Box 8138
Fort Washington, PA 19034-8138

The Motor Club will prepare and forward all documents to the policy insurer, after certifying that the person making the claim is qualified to receive this benefit. The Motor Club has the option to advance claim payment on behalf of the insurer and seek reimbursement.

* No time limit for Utah and Wisconsin residents.

PLEASE NOTE:

No reimbursement will be made for any of the following:

- By law, no legal defense reimbursement is available to New York residents.
- Legal defense for parking tickets.
- Legal defense expenses incurred by a qualified member prior to the effective date of membership in the Motor Club. You must be a member at the time of violation.
- Legal defense expenses of other persons assumed by the qualified member.

- Legal defense expenses arising out of a type of legal defense other than those listed in the schedule of fees.
- Legal defense expenses incurred as a result of any violation while the automobile is being used in the commission of a crime other than those crimes specified in your state's Vehicle Code in connection with the use or ownership of automobiles.
- Legal defense covers only violations related to your legal privileges to operate or own your vehicle.

ARREST BOND

YOUR BENEFIT:

Your membership card is also an arrest bond certificate. This may be used in place of cash to post bond for up to \$1,000* if you are ever charged with a traffic violation while driving.

HOW TO OBTAIN YOUR BENEFIT REIMBURSEMENT:

If you are arrested for a traffic law violation requiring bond:

- Give your Motor Club Membership Card to the arresting officer or court.
- Members are liable for any bond forfeiture loss and must immediately reimburse the Motor Club for the full amount. Failure to repay the Motor Club for any money advanced on the member's behalf for arrest bond is cause for cancellation. The Motor Club reserves the right to deduct any amount owed to the Motor Club from any refund due to the member. The Motor Club will pursue legal action for the recovery of money advanced and not repaid promptly. State restrictions may apply.

PLEASE NOTE:

- In California and Colorado, membership cards are not valid as an arrest bond certificate.

Arrest Bond coverage does not include:

- Felony violations, driving while intoxicated, driving under the influence of narcotics, or driving without a valid driver's license.
- Appeal bonds.

- Arrests made pursuant to any warrant.

- Appearance bonds.

* Arrest bond coverage is limited by law to \$500 in CT, MA, NJ, OK, WV; \$300 in AZ, AL, \$200 in AR, IA, ID, KY, LA, MI, MS, NE, NM, OH, PA, TX, WI; \$105 single, \$300 multiple offenses in IL.

AUTO THEFT AND HIT-AND-RUN REWARD

YOUR AUTO THEFT BENEFIT:

The Motor Club will pay a reward totalling up to \$5,000 for information leading to the arrest and conviction of anyone stealing a car owned by a member, a secondary member, or an associate member.

YOUR HIT-AND-RUN BENEFIT:

The Motor Club will pay a reward totalling up to \$5,000 for information leading to the arrest and conviction of a hit-and-run driver causing the death of a Member or Spouse. A reward totalling up to \$1,000 will be paid for information leading to the arrest and conviction in non-fatal hit-and-run accidents or for damage to a vehicle owned by a member or secondary member.

HOW TO OBTAIN YOUR BENEFIT REIMBURSEMENT:

Obtain copies of the following:

1. Police report stating that a car owned by a member, secondary member, or associate member was stolen or damaged by a hit-and-run driver, or that a member or secondary member was killed or injured by a hit-and-run driver. The report must include the name of the person who provided the information which led to the arrest, and it must describe the nature of the accident.
2. Final court transcript showing that the thief or hit-and-run driver was convicted and the person claiming the reward provided the information leading to the conviction.

Send the copies with a letter requesting payment of the reward to:

GE Motor Club
Attn: Claims Department
P.O. Box 5039
Carol Stream, IL 60197-5039

PLEASE NOTE:

- The reward does not apply to vandalism or the theft of car contents or equipment.
- Only one reward will be paid per incident.
- The reward cannot be claimed by law enforcement officials or their families.
- You must be an active member at the time of the incident.
- The reward cannot be claimed by the member or the member's immediate family.

LEGAL ACTION AGAINST UNINSURED MOTORISTS

YOUR BENEFIT:

If you or a secondary member are injured or the car you are driving is damaged by a motorist without liability insurance, the Motor Club will reimburse you up to \$1,000 in attorney fees for legal action against the uninsured motorist.[†]

HOW TO OBTAIN YOUR BENEFIT REIMBURSEMENT:

- Obtain an itemized, paid receipt for the attorney fees detailing the legal action taken.
- Please send a copy of the police accident report, a policy or insurance document showing that the other motorist did not have liability insurance, and the paid, itemized original receipt (not a photocopy or an unpaid bill) for the attorney fees, within **60 days*** to:

GE Motor Club
Attn: Claims Department
P.O. Box 5039
Carol Stream, IL 60197-5039

* Claims postmarked more than **60 days** after the date of the accident will not be honored.

* No time limit for Utah and Wisconsin residents.

PLEASE NOTE:

† In New York coverage is limited by law to property damage only.

† This benefit is not available to Maryland residents.

† Reimbursement not available to Texas residents enrolled after 12/31/97.

NEW CAR WARRANTY ENFORCEMENT

YOUR BENEFIT:

If you take legal action to enforce a valid, written new car warranty, the Motor Club will reimburse you up to \$1,000 for attorney fees.†

HOW TO OBTAIN YOUR BENEFIT REIMBURSEMENT:

- Obtain an itemized, paid receipt for the attorney fees detailing the legal action taken.
- Please send a copy of your valid warranty, a copy of a mechanic's estimate for repair, and the paid, itemized original receipt (not a photocopy or an unpaid bill) for the attorney fees, within **60 days*** to:

GE Motor Club
Attn: Claims Department
P.O. Box 5039
Carol Stream, IL 60197-5039

* Claims postmarked more than **60 days** after the date of the last attorney fees related to the action were incurred will not be honored.

* No time limit for Utah and Wisconsin residents.

PLEASE NOTE:

† This benefit is not available to New York, Virginia or Washington residents.

† Reimbursement not available to Texas residents enrolled after 12/31/97.

TRAVEL WEATHER INFORMATION

Before leaving on a trip, find out what the weather conditions will be at your destination and along your route. One toll-free phone call can prevent a vacation disaster – you'll be sure to pack the proper clothing and plan your activities according to the forecast.

Call toll-free **1-800-616-9286** for:

- Current conditions and specific forecasts for all major cities in the U.S.
- Forecasted temperature and precipitation for locations worldwide.
- Three-day high and low temperature range forecast.

HOW TO USE THE TRAVEL WEATHER INFORMATION SERVICE:

- Call toll-free at **1-800-616-9286** and ask for weather information. This service is available during regular customer service hours.
- 24-hour notice is required for foreign forecasts.

NEW/USED VEHICLE PURCHASE

BUYING YOUR NEXT CAR JUST GOT EASIER!

GE Motor Club members can save hundreds, even thousands when buying their next new or used car, truck, van or 4x4.

PRICING REPORTS

Whether you're shopping for a new car, or want to know what your trade-in is worth, a pricing report is a powerful tool for Motor Club members. By simply calling **1-866-610-7108**, members can get an in-depth cost analysis of any new vehicle or determine the market value of a used vehicle. The new and used car pricing report includes such information as manufacturer's suggested retail price (MSRP), performance data, the dealer price for upgrades and options. Pricing reports are just \$5.95 each for members.

HOW THE PROGRAM WORKS:

- Simply know the make and model of the new or used vehicle for which you're requesting a Pricing Report, and call our toll-free number, **1-866-610-7108**.
- We'll ask you for your address or fax number so we can forward you the pricing report and answer any questions you may have.

HOW TO USE:

Simply call to **1-866-610-7108** toll-free, Monday through Friday 9:00 A.M. to 6:00 P.M Eastern Time.

This service is available in most states and on most models.

EMERGENCY ROADSIDE ASSISTANCE REIMBURSEMENT

In some areas there may not be an available contractor. In this case, once the Motor Club has issued you an authorization number, you will have to contact a facility on your own for emergency service, and we will reimburse you. **Standard Members** will be reimbursed up to \$80. **Premier Members** will be reimbursed up to \$130.

If the Motor Club has issued an authorization number for prompt reimbursement of covered expenses:

- Call any service station garage or towing service of your choice.
- Obtain an itemized receipt for the service performed.
- Write your membership number, and 13-digit authorization number, on the original receipt (not a photocopy) and send within **60 days*** to:

GE Motor Club
Attn: Claims Department
P.O. Box 5039
Carol Stream, IL 60197-5039

* Claims postmarked more than **60 days** after the date of service will not be honored.

* No time limit for Utah and Wisconsin residents.

ROADSIDE ASSISTANCE REIMBURSEMENT LIMITATIONS:

The following limitations apply:

- Members may only use the reimbursement option if a participating facility is unavailable.
- The authorization number is required to be eligible for reimbursement.
- Winching reimbursement covers up to \$80 in expenses for **Standard Members**, \$130 in expenses for **Premier Members**.
- State and local taxes are not covered.

Excessive use of Motor Club Services is cause for non-renewal or cancellation of membership.

- If more than three (3) roadside assistance claims are made per membership year, the membership

will be placed on a “cash call basis,” meaning: The Motor Club will continue to arrange dispatch service for your disabled vehicle. However, the member must pay the authorized service provider for service charges at the time roadside assistance is rendered and these amounts are not reimbursed by the Motor Club.

- Memberships including associate members (3 or more total members) are limited to a combined total of five (5) roadside assistance claims per membership year, and all other of the above provisions remains the same.
- The number of service claims will be reset to zero on the anniversary date of your membership and membership will be removed from cash call basis.
- Excessive use of Motor Club Services is cause for non-renewal or cancellation. However, your membership will not be cancelled without prior notice to you.*

* Pursuant to Wisconsin state law, excessive use of club services by Wisconsin residents is cause for non renewal on the member's anniversary date, rather than cancellation.

BASIC MEMBERSHIP GUIDELINES

- The Motor Club guarantees that your membership will not be cancelled without prior written notice. You may cancel at any time and receive a prorated refund for unused membership fees.
- Member benefits and dues are subject to change without notice.†
- Membership is continuous and will be automatically renewed, with dues being billed automatically on your credit card or invoiced to your address, depending upon the payment plan selected.
- If you change your address or need to reach us for anything other than a claim or reimbursement, call **1-800-616-9286**, Monday through Friday between 7:00 a.m. and 8:00 p.m. Central Time, and Saturday between 8:00 a.m. and 4:30 p.m. Central Time, or address correspondence to:
GE Motor Club
Attn: Customer Service
P.O. Box 968008
Schaumburg, IL 60196-8008

- Members will not be required to pay any sums other than the membership fee for Motor Club benefits and services. Optional benefits and restrictions are noted.
- Excessive claims can be a cause for non-renewal or cancellation of membership. (See page 25.)
- Services and benefits of the Motor Club are only available in the continental U.S., Alaska, Hawaii, Puerto Rico and Canada and for incidents which occur while your membership is in force.
- Failure to repay the Motor Club for any money advanced on the member's behalf for arrest bond is cause for cancellation. The Motor Club reserves the right to deduct any amount owed to the Motor Club from any refund due to the member. State restrictions may apply. The Motor Club will pursue legal action for recovery of money advanced and not repaid promptly.
- Montgomery Ward Insurance Company has issued a policy to GE Motor Club, Inc. as coverage for certain benefits under policy number **MWIC-0001-1**. GE Casualty Insurance Company has issued a policy to GE Motor Club as coverage for certain benefits in Kansas, Maine, Michigan, Missouri and New York under policy number **GLA-2013-1-1**. Legal defense reimbursement in California under policy number **LDR-0002**. Arrest and bail bond coverage is guaranteed in Arkansas, Colorado, Illinois, Indiana, Kansas, Massachusetts and Nevada by GE Motor Club, and in all other states by GE Casualty Insurance Company. GE Motor Club has offices at 200 N. Martingale Road, Schaumburg, IL 60173-2096.

GE Casualty Insurance Company is no longer affiliated with the General Electric Company, GE Financial, or GE Financial Assurance and is now a member of the American International Group, Inc. (AIG)

† Pursuant to Wisconsin state law, benefits and dues for Wisconsin residents will not be changed without prior written notice and will take effect on the renewal or anniversary date.

SERVICE OFFICES

Maryland Office:

Paul Morbit

10233 New Forest Ct.
Ellicott City, MD 21042

Mississippi Office:

Joseph Hayes

*Hayes Towing and
Recovery*

1101 Highway 80 West
Jackson, MS 39204

Montana Office:

City Towing Inc.

1042 Broadwater Ave.
Billings, MT 59102-5411

Nevada Office:

Pop A Lock

9249 Pitching Wedge Dr.
Las Vegas, NV
89134-6317

New Mexico Office:

Dugger's Services

7601 San Pedro Dr. NE
Albuquerque, NM
87109-4637

Oklahoma Office:

Mel's Towing Service

25 NW 9th St.
Oklahoma City, OK 73102

Texas Office:

A Ace Towing

12761 Nacogdoches
San Antonio, TX 78217

Wisconsin Office:

Lou's AAA Service

4305 N. Teutonia
Milwaukee, WI 53209

Wyoming Office:

D & S Recovery

2908 E. 9th St.
Cheyenne, WY
82001-6106

All Other States:

200 N. Martingale Road
Schaumburg, IL
60173-2096

ALL YOUR MEMBERSHIP BENEFITS ARE A PHONE CALL AWAY!

CUSTOMER SERVICE

1-800-616-9286

EMERGENCY ROADSIDE ASSISTANCE

1-800-616-9286

TRAVEL SERVICES

1-800-616-9286

ALAMO® A/A 420435

1-800-354-2322

AVIS® A/A 645121

1-800-331-1212

HERTZ® CDP-ID 097658

1-800-654-3131

NATIONAL ID 5700416

1-800-CAR-RENT

PENSKE TRUCK RENTAL ID 639

1-800-222-0277

* **Bilingual Representatives**

When you call our Customer Service number, you can request a Spanish-speaking Representative for your convenience.

• **Se Habla Español Representatives Bilingües**

Cuando llamas nuestra línea del Servicio al Cliente, puede pedir un representante quien habla Español para su conveniencia.



GE Motor Club

200 N. Martingale Road
Schaumburg, IL 60173-2096